

POLICY JAB – School Dispute Resolution

The Board encourages open communication to resolve conflict and supports healthy interactions.

PURPOSE:

To provide guidelines to resolve conflict between individuals within the school, school councils and the school community

GUIDELINES & PROCEDURES

1. When a conflict arises between individuals within the school or school community, it is recommended that the individuals work together to resolve the issue themselves using the healthy interaction process, provided that the concern does not imply a serious threat to an individual.
2. If resolution is not accomplished between the individuals, seek assistance from the following, one step at a time, skipping steps if they are not applicable, working together towards the resolution of any dispute or concern
 - a) Supervisor;
 - b) Principal;
 - c) Director of Human Resources;
 - d) Assistant or Deputy Superintendent;
 - e) Superintendent;
 - f) Board.
3. The Superintendent must be advised of any abuse or harassment within the school community that has not been resolved.

REFERENCES

Cross References:

[Exhibit 1](#) - PWPSD Guidelines for Healthy Interactions

[Exhibit 2](#) - Process for Solving Concerns

[Exhibit 3](#) - The Big Picture: A Division-Wide Process for Solving Concerns

[Policy IGH](#) – Anti Bullying

[Policy GBEA](#) – Protection of Staff

[Code of Professional Conduct for Teachers and Teacher Leaders](#)

Legal Reference:

[Education Act, Section 41](#)

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Next Review: 2025/2026